

FOR IMMEDIATE RELEASE

## Royal Caribbean Group extends Cruise with Confidence policy

**MIAMI, July 22, 2020** – Royal Caribbean Group (NYSE: RCL) is extending its “Cruise with Confidence” cancellation policy to sailings through April 2022 to provide peace of mind in vacation planning.

For new and existing bookings created by September 30, 2020, guests have the flexibility to cancel their cruise up to 48 hours prior to sailing and receive a full credit of the cruise fare for a future cruise through April 2022. The cruise company will continue to offer their “Best Price Guarantee” and “Lift and Shift.”

- **“Best Price Guarantee”**: Guests can choose to change the price and promotional offer on their reservation up to 48 hours before their cruise.
- **“Lift and Shift”**: This option is ideal for those guests wishing to move their vacation plans to next year. Eligible between now and September 30, 2020, guests can protect their original cruise fare and promotional offer by shifting to a future sailing on the same itinerary type, sailing length, stateroom category, and within the same four-week period of their original cruise date same time next year.

“Guests are reacting positively to our Cruise with Confidence policy,” says Royal Caribbean Group chairman and CEO Richard Fain, “because it enables them to make informed decisions and to better manage complicated travel plans during this unprecedented time of uncertainty.”

Cruise with Confidence applies to both existing cruise bookings and those made by September 30, 2020. In addition to easing concerns of booked guests, Fain says the policy enhances consumer confidence to schedule new bookings, knowing last-minute travel adjustments are allowed.

“We want our guests to feel they can safely keep their existing cruise bookings or schedule new sailings,” says Fain, “because this policy gives them more freedom and flexibility.”

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The policy applies to all cruises with sailing dates on or before April 2022 and across the company's global brands: Royal Caribbean International, Celebrity Cruises and Azamara. For individual brand policy details, including information on Silversea's policy, please visit the cruise lines' websites: Azamara: [www.azamara.com/cruise-with-confidence](http://www.azamara.com/cruise-with-confidence), Celebrity: [www.celebritycruises.com/cruise-with-confidence](http://www.celebritycruises.com/cruise-with-confidence), Royal Caribbean <https://www.royalcaribbean.com/cruise-with-confidence> and Silversea: [www.silversea.com/temporary-amendment-to-cancellation-policy.html](http://www.silversea.com/temporary-amendment-to-cancellation-policy.html).

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### About Royal Caribbean Group

[Royal Caribbean Group](http://www.royalcaribbean.com) (NYSE: RCL) is a cruise vacation company comprising four global brands: [Royal Caribbean International](http://www.royalcaribbean.com), [Celebrity Cruises](http://www.celebritycruises.com), [Azamara](http://www.azamara.com) and [Silversea](http://www.silversea.com). Royal Caribbean Group is also a 50% owner of a joint venture that operates TUI Cruises and Hapag-Lloyd Cruises. Together, our brands operate 63 ships with an additional 16 on order as of July 10, 2020. Learn more at [www.rclcorporate.com](http://www.rclcorporate.com) or [www.rclinvestor.com](http://www.rclinvestor.com).